

**AMENDMENT TRANSMITTAL****PATENT**

Application No.: 09/930,608  
Filing Date: 8/15/01  
First Named Inventor Maritzen  
Examiner's Name: S. Holzen  
Art Unit: 3644  
Attorney Docket No.: 80398.P428

An Amendment After Final Action (37 CFR 1.116) is attached and applicant(s) request expedited action.  
 Charge any fee not covered by any check submitted to Deposit Account No. 02-2666.  
 Applicant(s) hereby request and authorize the U.S. Patent and Trademark Office to (1) treat any concurrent or future reply that requires a petition for extension of time as incorporating a petition for extension of time for the appropriate length of time and (2) charge all required fees, including extension of time fees and fees under 37 CFR 1.16 and 1.17, for any concurrent or future reply to Deposit Account No. 02-2666.  
 Applicant(s) claim small entity status (37 CFR 1.27).

**ATTACHMENTS**

Preliminary Amendment  
 Amendment/Response with respect to Office Action  
 Amendment/Response After Final Action (37 CFR 1.116) (reminder: consider filing a Notice of Appeal)  
 Notice of Appeal  
 RCE (Request for Continued Examination)  
 Supplemental Declaration  
 Terminal Disclaimer (reminder: if executed by an attorney, the attorney must be properly of record)  
 Information Disclosure Statement (IDS)  
 Copies of IDS citations  
 Petition for Extension of Time  
 Fee Transmittal Document (that includes a fee calculation based on the type and number of claims)  
 Cross-Reference to Related Application(s)  
 Certified Copy of Priority Document  
 Other: \_\_\_\_\_  
 Other: \_\_\_\_\_  
 Check(s)  
 Postcard (Return Receipt)

**SUBMITTED BY:**

BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP

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Atty Docket No. 80398.P428

Patent

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: ) Examiner: S. Holzen  
 )  
 Maritzen, et. al. ) Art Unit: 3644  
 )  
 Application No. 09/930,608 ) Confirmation No: 1723  
 )  
 Filed: August 15, 2001 )  
 )  
 For: CUSTOMIZING A PRICE OR A )  
 SERVICE BY USING AN )  
 INTELLIGENT AGENT )  
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO OFFICE ACTION**

In response to the Office Action mailed April 4, 2004, Applicant respectfully requests reconsideration of this application and consideration of the following remarks.